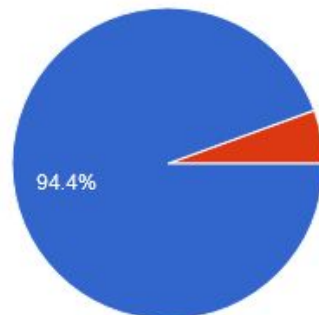


# Patient Satisfaction Survey April 2017 - Sept 2017

The appearance of UoP Dental Academy is good

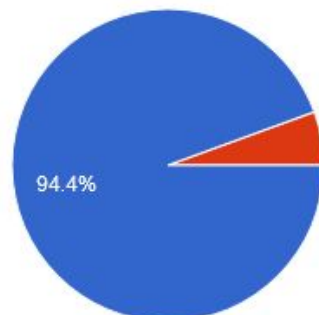
18 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

The Clinic is clean

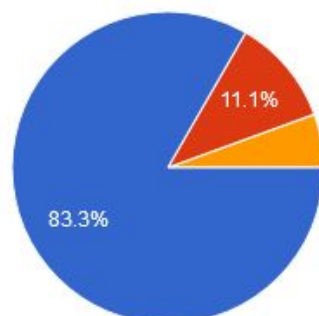
18 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

The toilets are clean

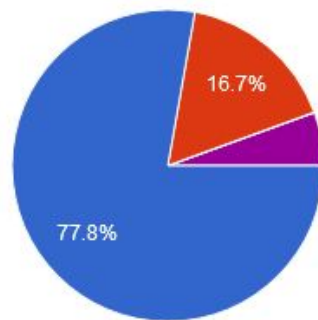
18 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

### The sign posting is clear

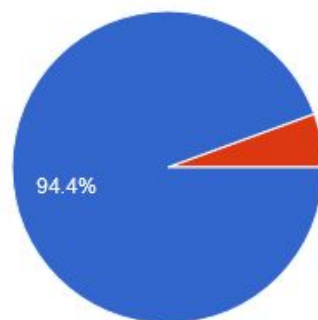
18 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

### The reception staff are friendly and helpful

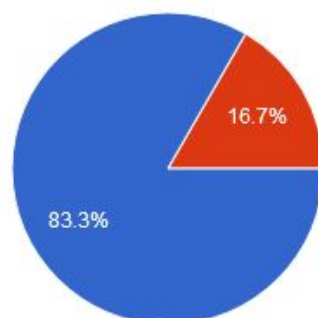
18 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

### There is a good selection of patient information leaflets

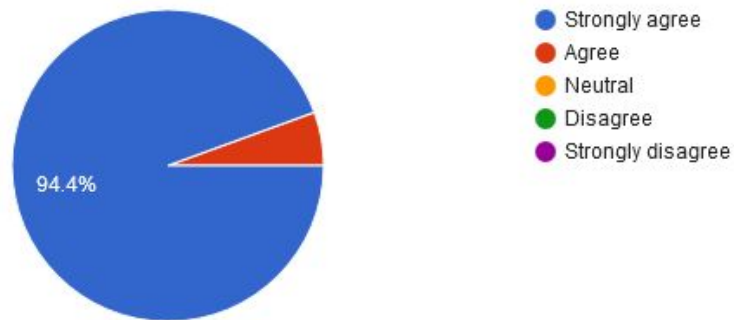
18 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

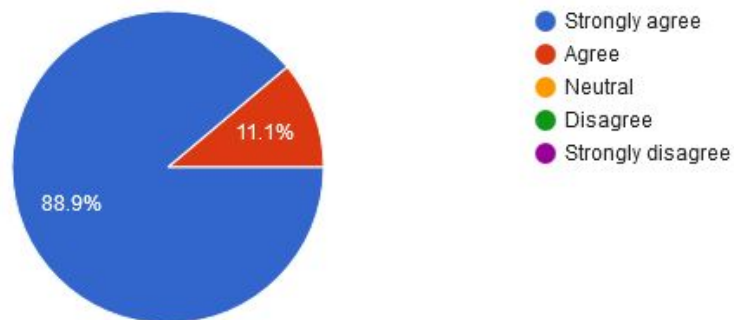
### I feel confident that my details are dealt with confidentially

18 responses



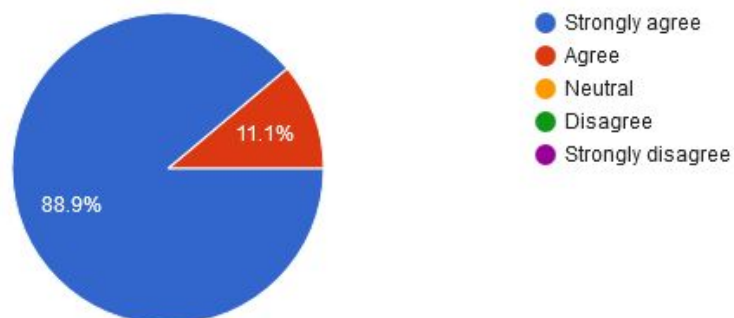
### I found my student caring and reassuring

18 responses



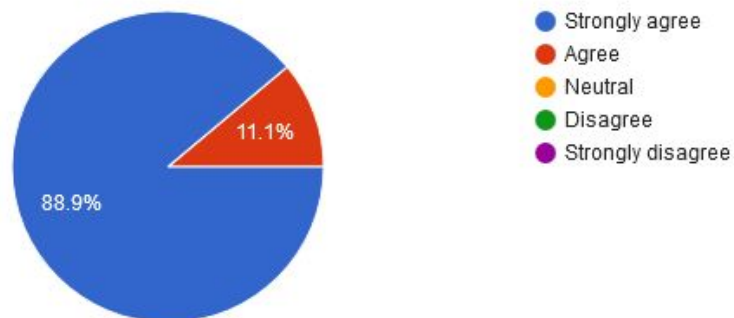
### My student discussed my treatment with me in a way I understood

18 responses



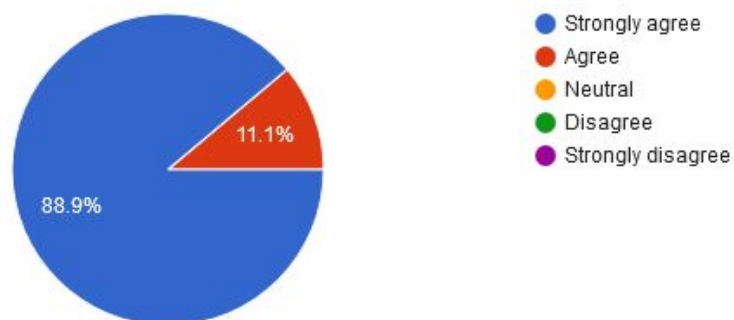
### I found that there was enough time to discuss my treatment with the student

18 responses



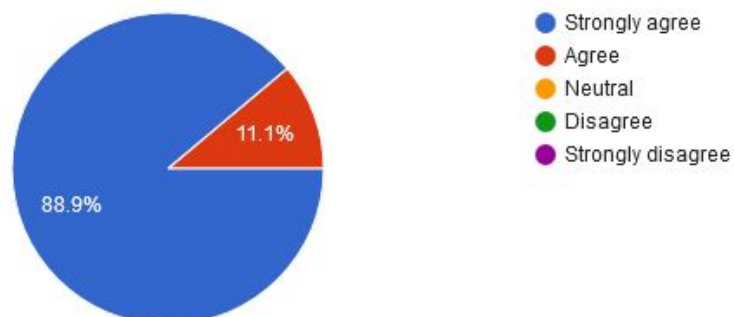
### The student listened to what I had to say and considered my individual needs

18 responses



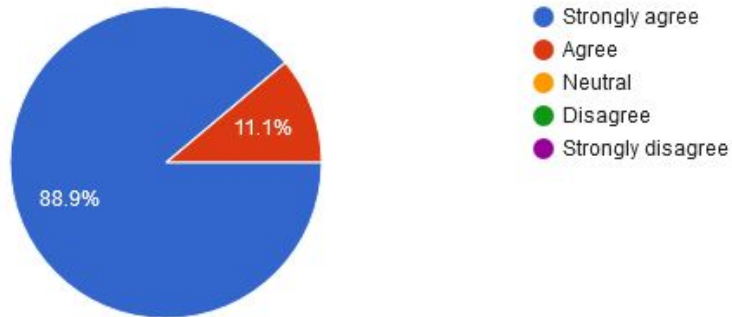
### I was able to make informed decisions about my care

18 responses



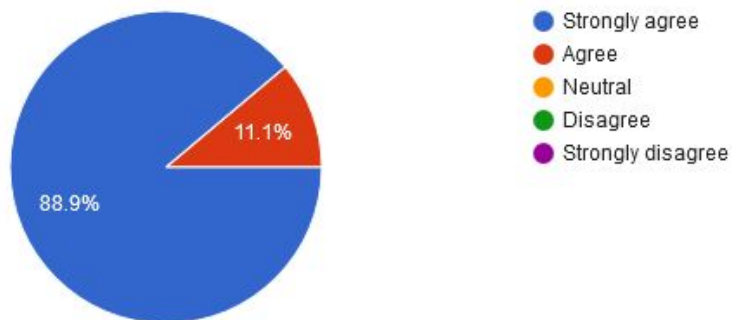
### I found the tutors to be friendly and helpful

18 responses



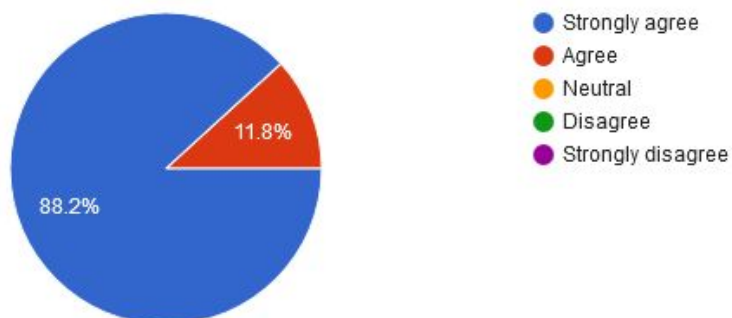
### I was treated with dignity and respect

18 responses



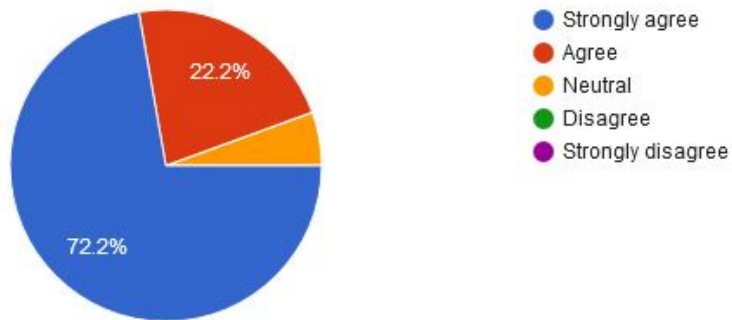
### I am usually seen on time for my appointment

17 responses



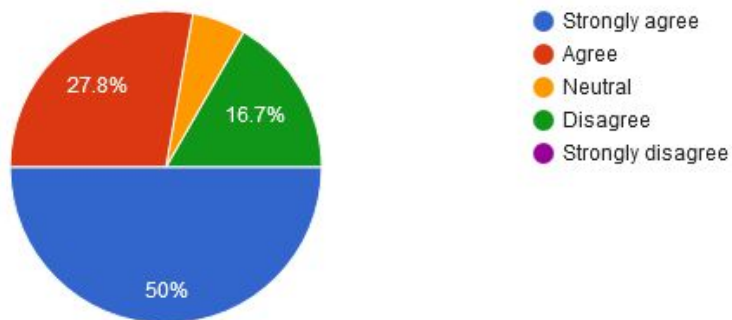
### I was satisfied with the time taken to get an appointment

18 responses



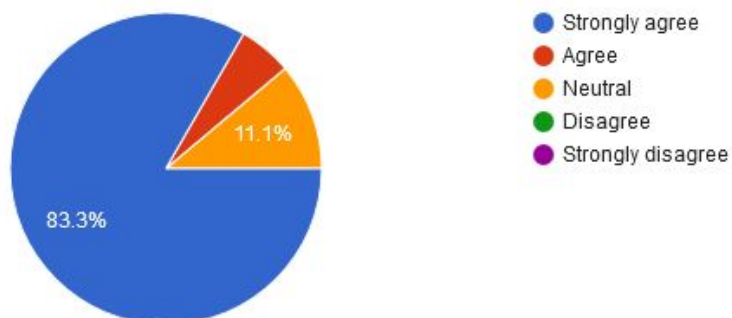
### I am aware of the complaints process and how to complain

18 responses



### If I had a complaint I feel it would be dealt with swiftly and appropriately

18 responses



# I am aware of how my personal information is used

18 responses

