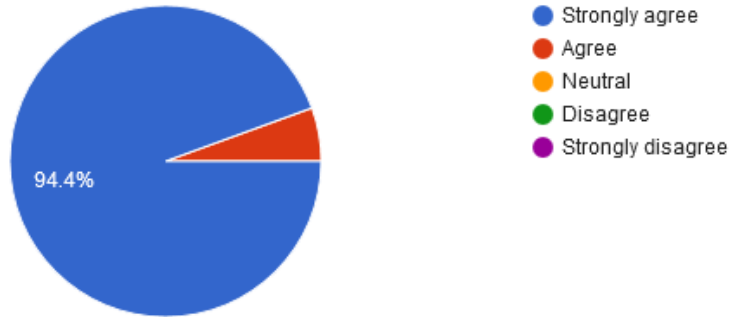


Patient Satisfaction Survey Oct. 2017 - March 2018

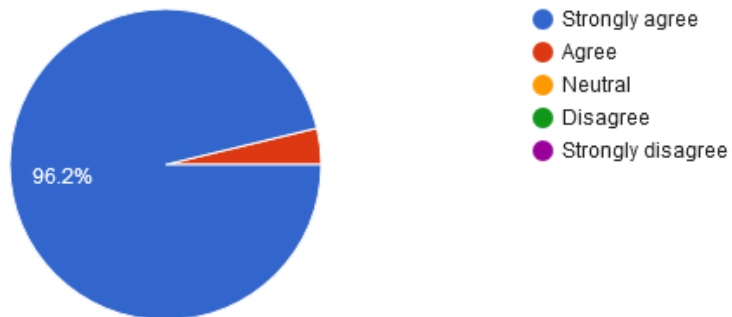
The appearance of UoP Dental Academy is good

54 responses



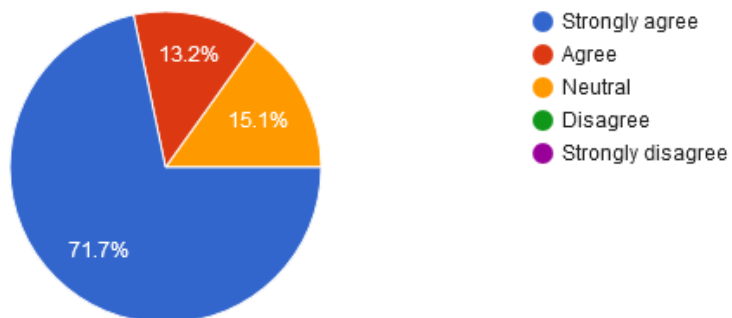
The Clinic is clean

53 responses



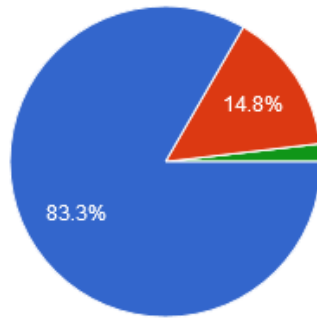
The toilets are clean

53 responses



The sign posting is clear

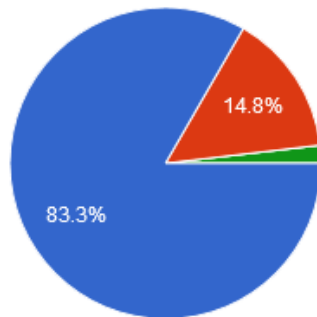
54 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

The sign posting is clear

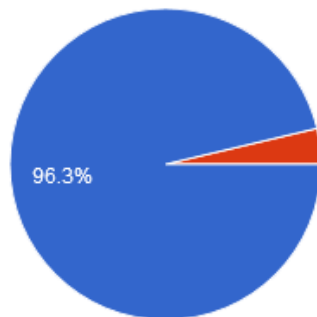
54 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

The reception staff are friendly and helpful

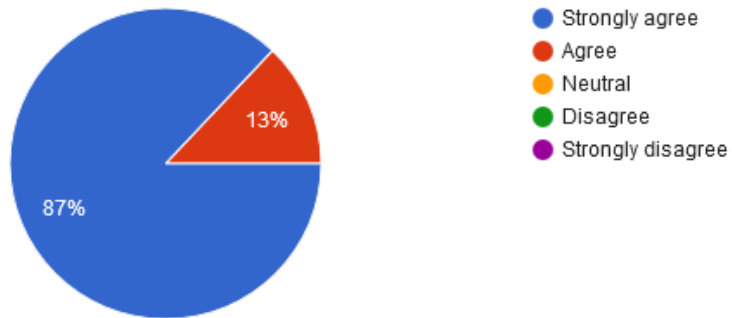
54 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

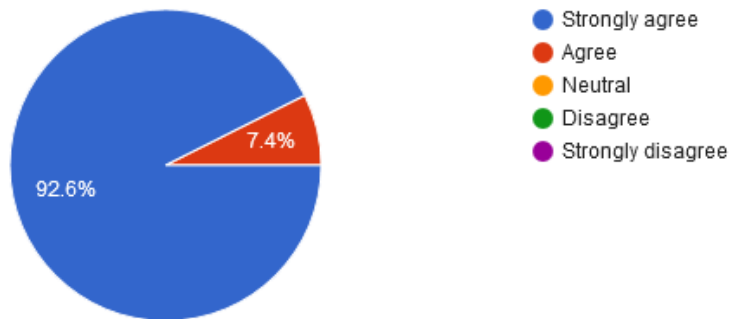
There is a good selection of patient information leaflets

54 responses



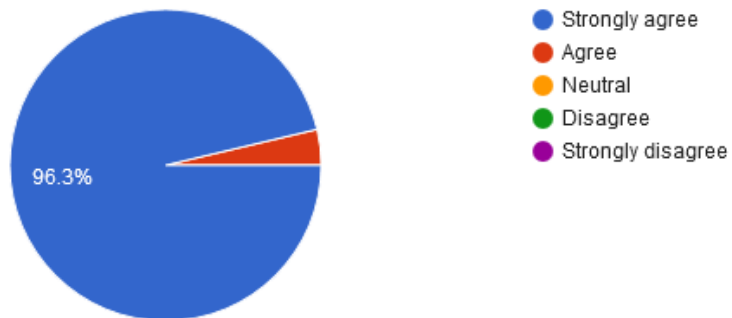
I feel confident that my details are dealt with confidentially

54 responses



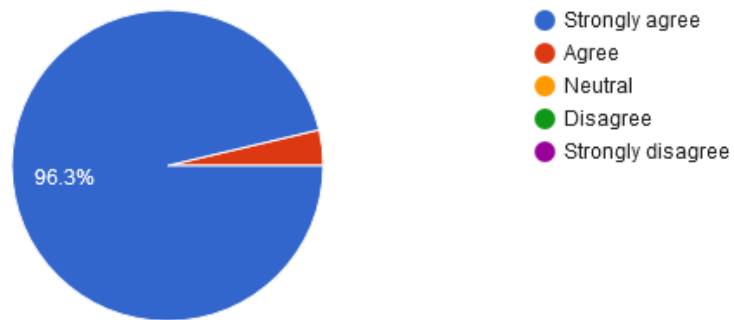
I found my student caring and reassuring

54 responses



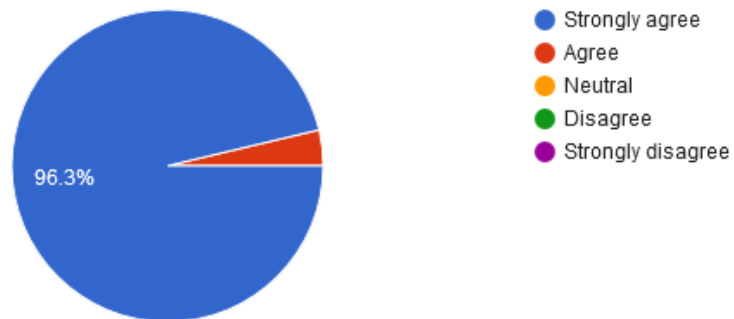
My student discussed my treatment with me in a way I understood

54 responses



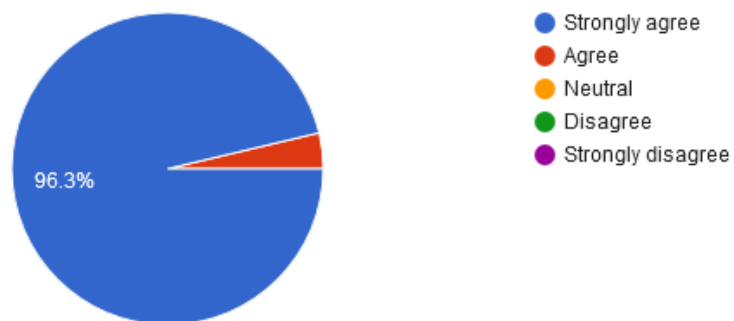
I found that there was enough time to discuss my treatment with the student

54 responses



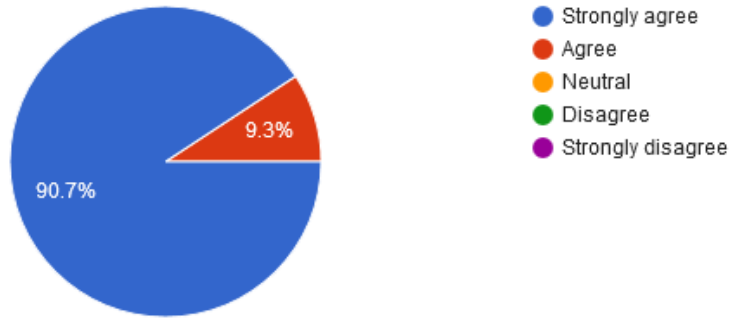
The student listened to what I had to say and considered my individual needs

54 responses



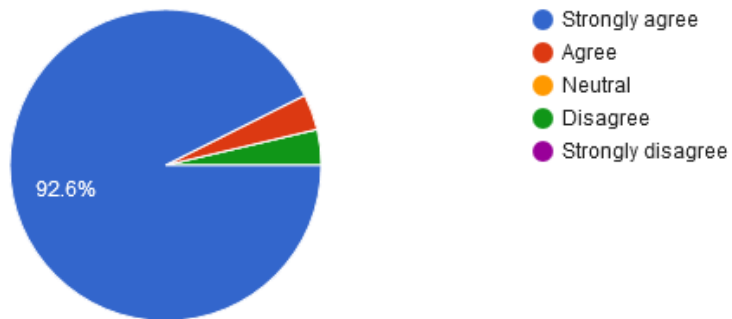
I was able to make informed decisions about my care

54 responses



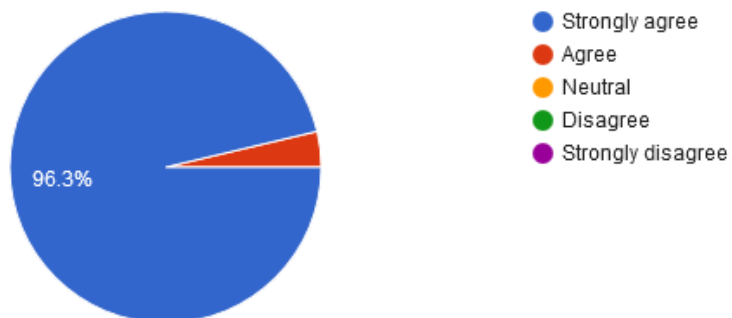
I found the tutors to be friendly and helpful

54 responses



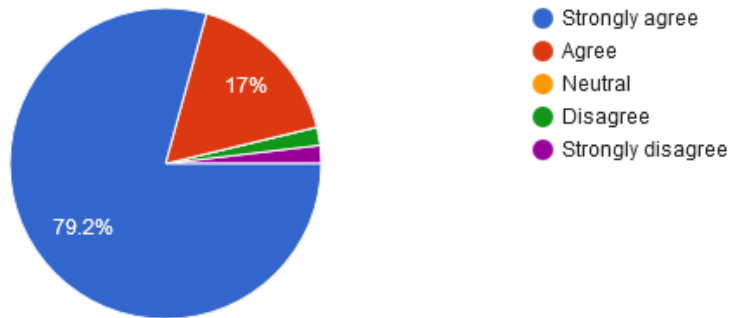
I was treated with dignity and respect

54 responses



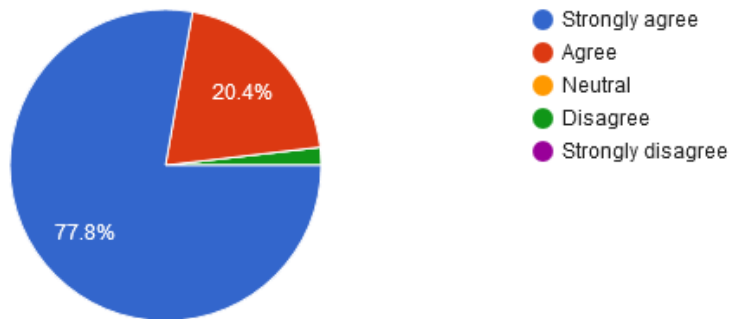
I am usually seen on time for my appointment

53 responses



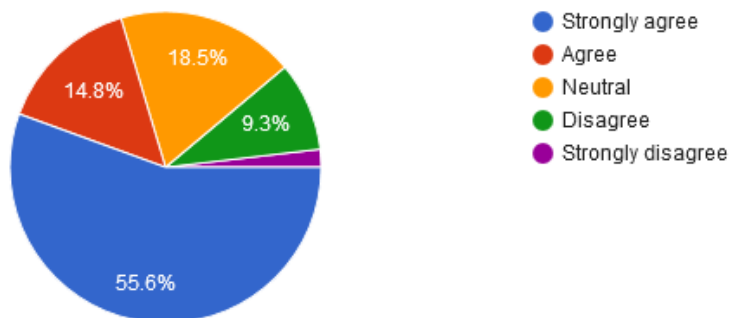
I was satisfied with the time taken to get an appointment

54 responses



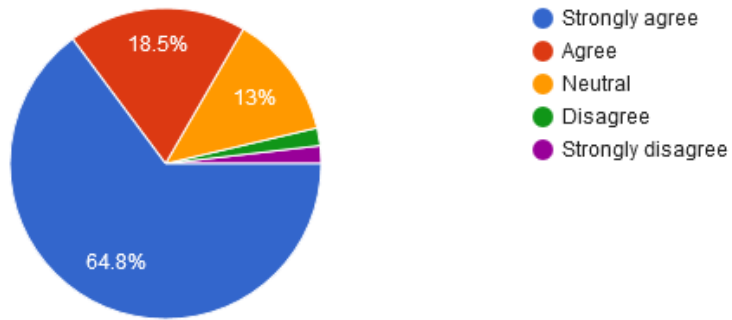
I am aware of the complaints process and how to complain

54 responses



If I had a complaint I feel it would be dealt with swiftly and appropriately

54 responses



I am aware of how my personal information is used

54 responses

