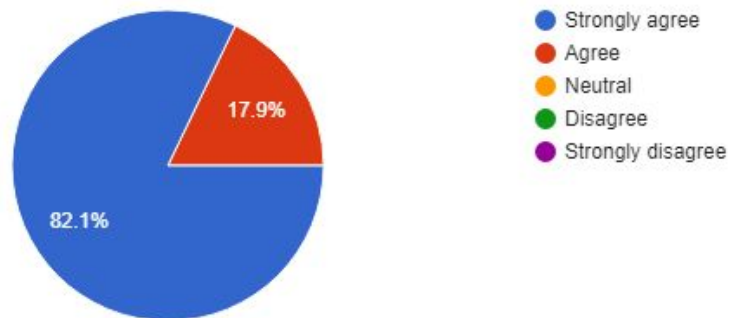


Patient Satisfaction Survey April 2018 - Sept 2018

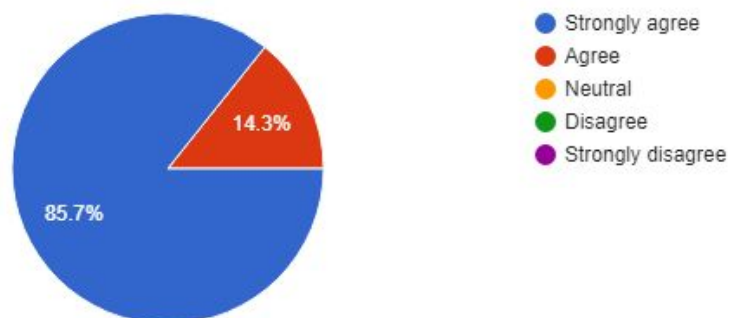
The appearance of UoP Dental Academy is good

28 responses



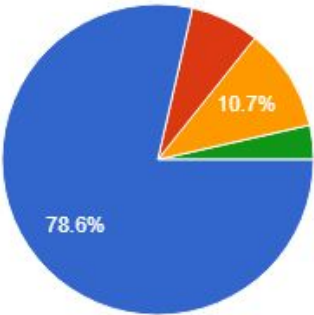
The Clinic is clean

28 responses



The toilets are clean

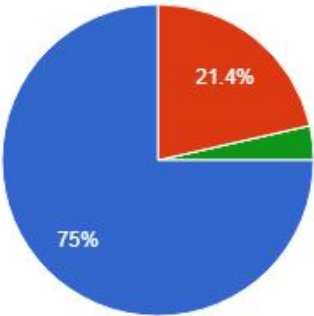
28 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

The sign posting is clear

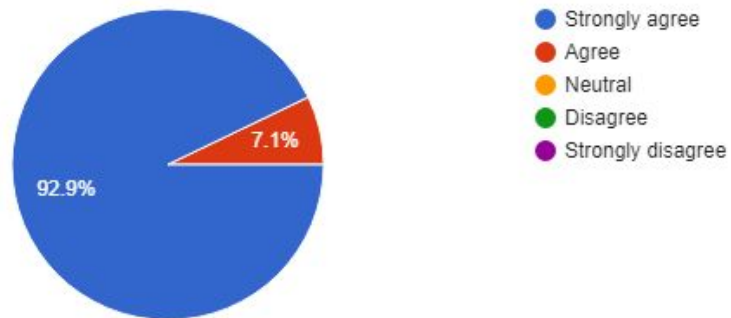
28 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

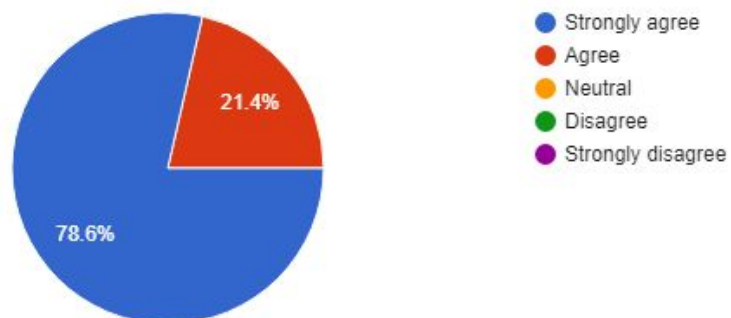
The reception staff are friendly and helpful

28 responses



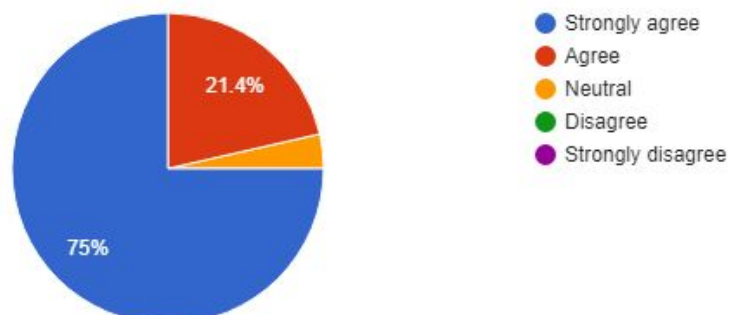
There is a good selection of patient information leaflets

28 responses



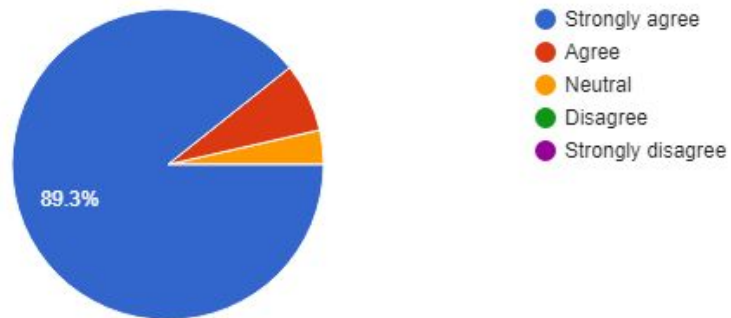
I feel confident that my details are dealt with confidentially

28 responses



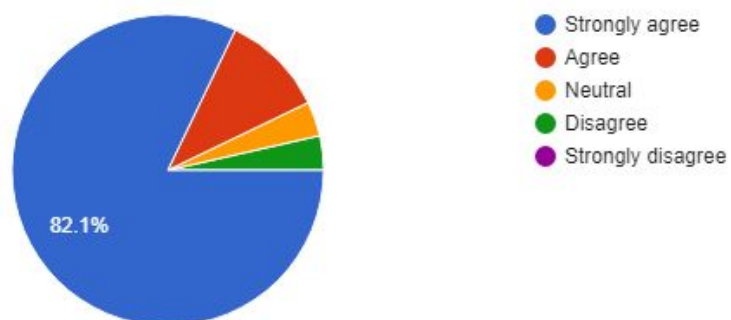
I found my student caring and reassuring

28 responses



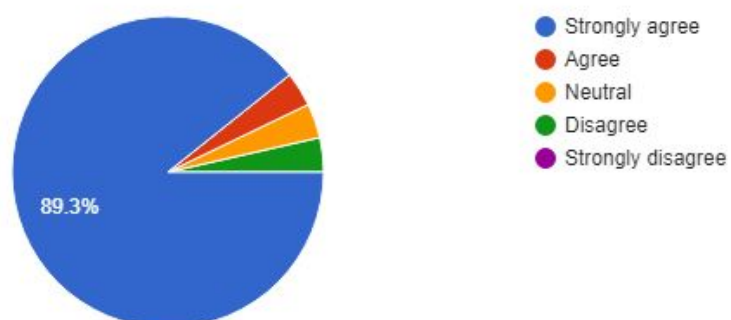
My student discussed my treatment with me in a way I understood

28 responses



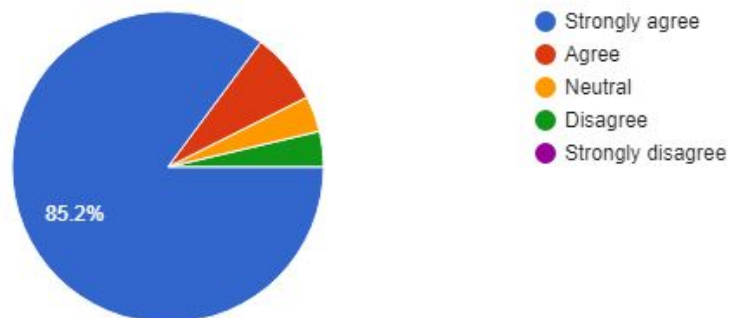
I found that there was enough time to discuss my treatment with the student

28 responses



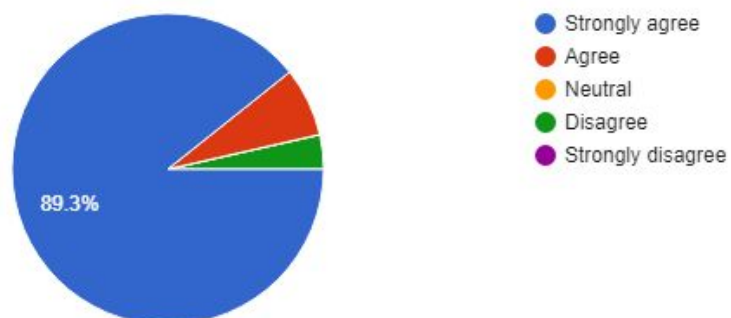
The student listened to what I had to say and considered my individual needs

27 responses



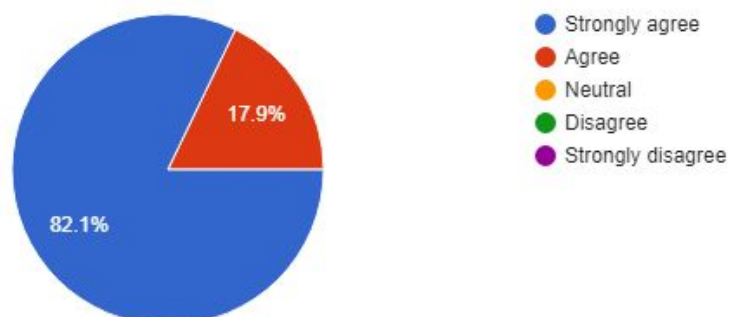
I was able to make informed decisions about my care

28 responses



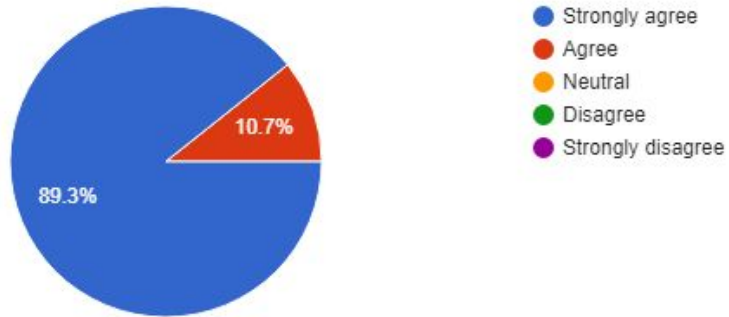
I found the tutors to be friendly and helpful

28 responses



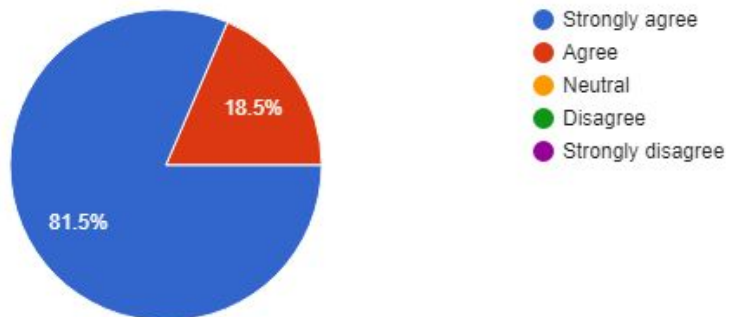
I was treated with dignity and respect

28 responses



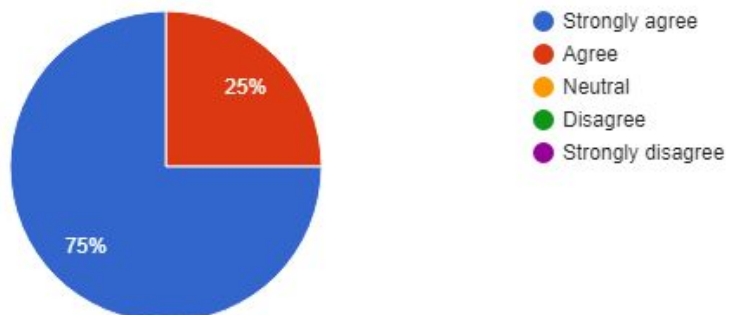
I am usually seen on time for my appointment

27 responses



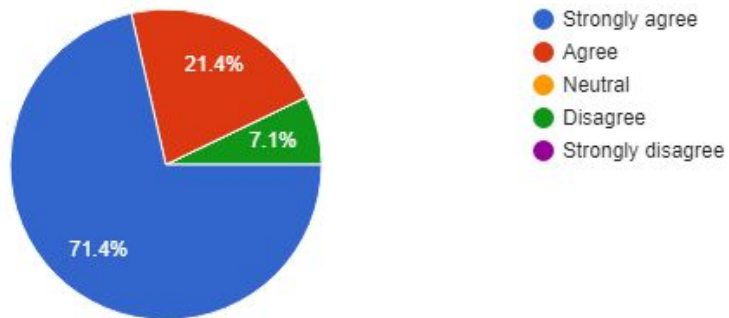
I was satisfied with the time taken to get an appointment

28 responses



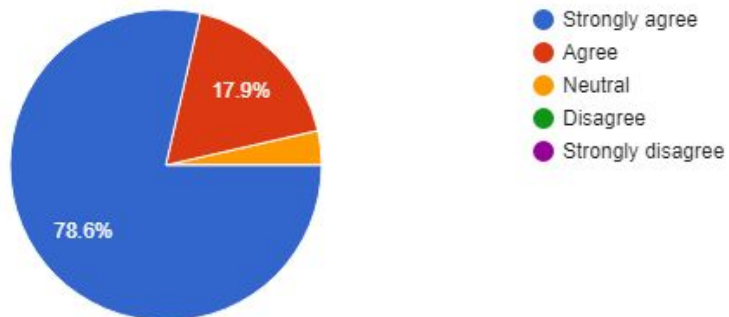
I am aware of the complaints process and how to complain

28 responses



If I had a complaint I feel it would be dealt with swiftly and appropriately

28 responses



I am aware of how my personal information is used

28 responses

